Recommended actions in the event of
IT security incidents

>> **Stay calm and
report the emergency.**

WHO is reporting?

WHAT has been observed?

WHICH IT systems are affected?

WHERE are the IT systems located?

WHEN did the incident occur?

WAIT for further questions!

EMERGENCY CONTACT
ZIM IT Emergency
0202 439-2323
it-notfall@uni-wuppertal.de

DOS

+ Disconnect from the network
  (LAN, WLAN or VPN).
+ Do not switch off IT systems.
+ Inform your emergency contact.
+ Document your observations.
+ Implement measures according
  to the IT instructions.

DON'TS

− Respond to (financial) claims.
− Switch off IT systems
  (to preserve evidence).
− Release information to the outside
  world (communicate exclusively
  via the press office).

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